How to use your gift voucher

Log in or create an Usher Hall account if you don't have one already. Add the tickets you want to your basket and proceed to checkout. Don't use the 'promo box' code at the first stage of checkout. instead, at the second stage of the checkout journey, you'll see a 'gift voucher code' box – put your Gift Voucher code in there (see image below).

Once you've entered your code, click the 'Use available credit' button. This will update the basket price to reflect your voucher amount.

That should be everything you need to check out, but if you have any issues, please email us at: boxoffice@edinburgh.gov.uk

